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1. Should I buy, keep or use any raw materials, Active Pharmaceutical Ingredients (API) or products from looted Pharm Manufacturers?

A number of local Manufacturers reported being affected where medicine raw materials and produced medicines were taken. An API is a very concentrated chemicals/substances which are mixed to make the final produced medicine. They can be toxic if not stored and contained correctly and require special handling. Looted APIs and produced medicines will not have been stored correctly which make them dangerous to use. If you have looted API or produced medicines in your possession, you are urged to send it to the authorised pharmaceutical establishment who will send for safe destruction. Selling, giving or sharing of these product with others will endanger their lives. Use of medicines should always be as instructed under supervision of a healthcare professional. Consult your pharmacist/ doctor if you have taken any looted medicines.

2. Should I throw looted medicines down the drain or in the in bin?

Medicines should always be returned to nearest pharmacy, clinic or hospital. These places will ensure that medicines are properly destroyed. This is important to prevent others especially children from obtaining and using such potentially harmful and dangerous medicines. Throwing medicines down the drain will affect the water quality and the environment which will affect surrounding communities negatively.

3. Should I buy, keep or use looted from Wholesalers/ delivery trucks?

Only licenced and registered wholesalers can sell medicines to pharmacies and authorised healthcare professionals. Wholesalers and their delivery trucks ensure that medicines are transported under the correct temperatures. Looted medicines have not been stored under correct temperatures and conditions. Use of looted medicines is dangerous as it may lead to serious undesirable effects, hospitalisation or even death.

Medicines should be obtained from pharmacies, authorised clinics or establishments used as instructed under supervision of a healthcare professional.

4. Should I buy medicines online or from unknown sources?

Medicines should only be bought from pharmacies or authorised outlets. Do not buy medicines online or from unknown sources as you are at risk of buying fake or contaminated products likely to cause serious harm to your health and in other instances death.

Please report any adverts on online sales to SAHPRA via......

Those with information on where these can be found, please inform the helpline no.....